

First Responders Team's Update

The new First Responders Team members recently implemented within the Process Improvement business unit are busy working with our state entities and colleges to review their data in order to identify inaccurate data. When inaccurate data is found, the team assists with educating and training the staff in order to improve their data.

The following entities and institutions have the first set of corrections out of the gate. Reports were delivered to them an initial training was also completed. The team is looking at their transactions for the next 30 days and will evaluate success/need for continued monitoring.

- **Georgia Department of Transportation:** Spend and initial review analyzed. Awaiting GDOT's response to questions to complete analysis and prepare report. We hope to have those items completed mid-November.
- **Georgia Southern University:** Initial data being analyzed at this time. Anticipate sending clarifications to them by November 20.
- **Valdosta State University:** Request for data sent
- **Kennesaw State University:** Request for data sent

We will continue to work with these entities and colleges to ensure that they are implementing the correct procedures to ensure that they improve their data.